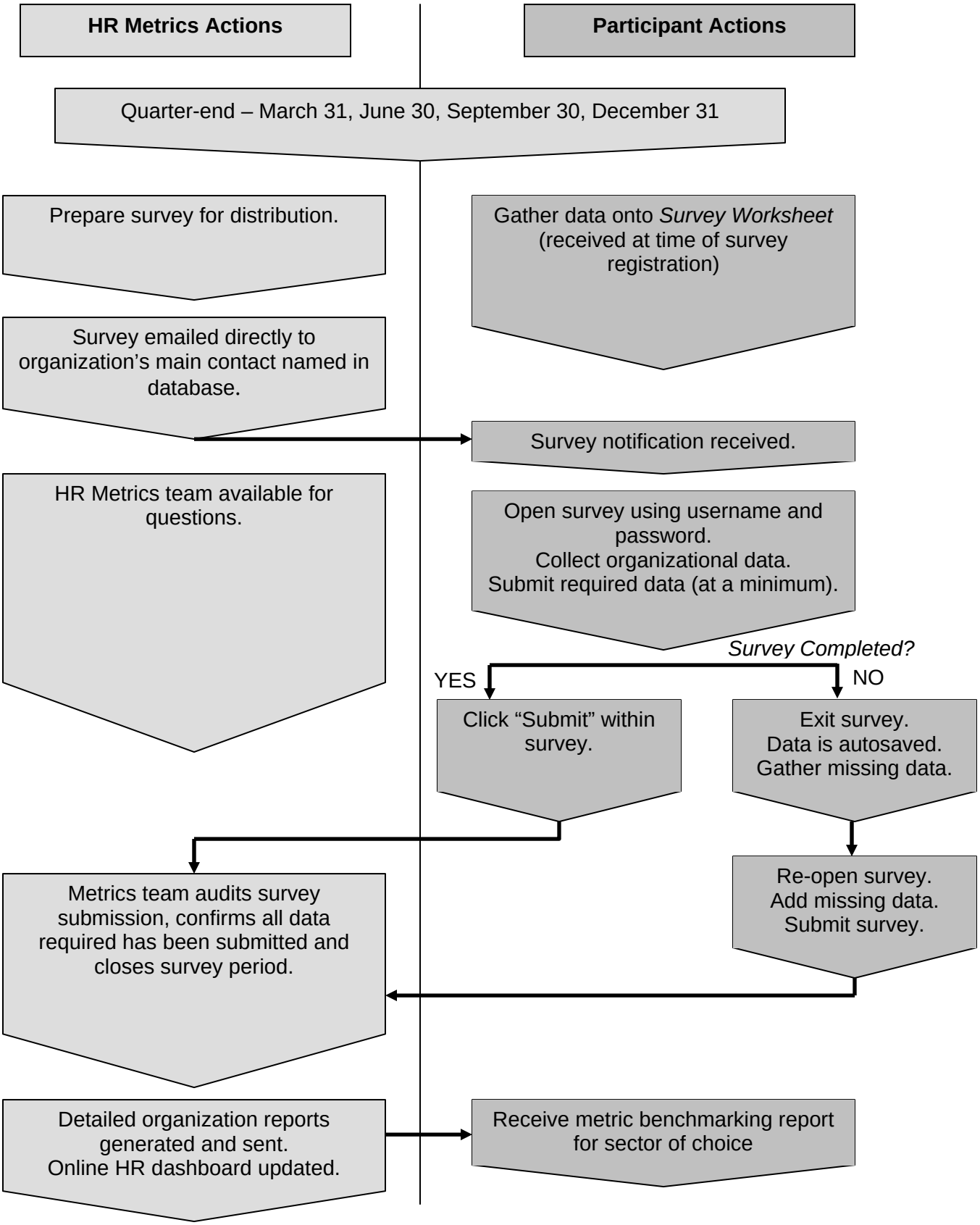Survey Process Diagram